

## ST GEORGE ILLAWARRA DRAGONS | RED V MEMBERSHIP 2021 TERMS & CONDITIONS OF CREDITS

- 1.1 All 2021 membership fee payments paid by you will be retained by St George Illawarra Dragons and will not be subject to a refund.
- 1.2 You will receive a credit as compensation for not being able to attend the relocated 2021 season home games as entitled per the membership package purchased by you, unless you nominate to donate your credit to support projects of the St George Illawarra Rugby League Football club, in the form of a tax-deductible donation through the Australian Sports Foundation.
- 1.3 The 2021 home games affected by relocation to Queensland due to COVID are as follows:
  - a. Scheduled for Netstrata Jubilee Stadium, Kogarah:

Round 19. Dragons v Titans

Round 23. Dragons v Roosters

b. Scheduled for WIN Stadium, Wollongong:

Round 20. Dragons v Rabbitohs

Round 22. Dragons v Panthers

Round 24. Dragons v Cowboys

- 1.4 Your credit is calculated as the value of one single game multiplied by the game entitlements undelivered by the St George Illawarra Dragons due to the relocation of games affected by COVID, respective to the membership package purchased.
  - a. "Game entitlements undelivered" means the amount of games the St George Illawarra Dragons were unable to deliver to a member due to the relocation of games to Queensland, respective to the membership package purchased. Game entitlements undelivered for each membership package are as follows:

Platinum: Five (5) games

• Full Season: Five (5) games

• Kogarah Pass: Two (2) games

- 3 Game Kogarah Pass: Two (2) games
- Wollongong Pass: Three (3) games
- 3 Game Wollongong Pass: Three (3) games
- Flexi 3: The remaining games out of three (3) to be attended by the member. E.g., if a Flexi member only attended one (1) game prior to relocation in Round 19, the member has two (2) games remaining. If Flexi members within the same order/membership group have attended a different amount of games, each member will be credited according to the average amount of games attended by members within the order/membership group. A "membership group" is defined as the Primary Account Holder (PAH) and linked Secondary Account Holders (SAH).
- Dragons Faithful: Zero (0) games
- Junior Dragon: Zero (0) games
- Scorch: Zero (0) games
- Little Dragon: Zero (0) games
  - i Members who reside in Queensland have had the opportunity to attend relocated games. For these members, the definition of "game entitlements undelivered" per membership package will be affected by the amount of games located in Queensland that they have redeemed tickets to, regardless of attendance. Each game located in Queensland that a member has redeemed a ticket to will be deducted from the total amount of "game entitlements undelivered" as per 1.4.a.



b. "Game entitlements" means the amount of games a member is entitled to attend respective to their membership package. Game entitlements for each membership package are as follows:

Platinum: Twelve (12) gamesFull Season: Twelve (12) games

Kogarah Pass: Six (6) games

3 Game Kogarah Pass: Three (3) games

Wollongong Pass: Six (6) games

• 3 Game Wollongong Pass: Three (3) games

• Flexi 3: Three (3) games

Dragons Faithful: Zero (0) gamesJunior Dragon: Zero (0) games

Scorch: Zero (0) gamesLittle Dragon: Zero (0) games

- c. The value of a single game is calculated as the package purchase price less the value of core benefits, divided by the game entitlements respective to the membership package purchased.
- d. The package purchase price excludes the \$4.75 handling fee per order.
- e. The package purchase price for renewing members is valued according to the resolution of their 2020 season ticketed membership.
  - i. "March on to 2021" renewing members who received a credit for 2021 membership renewal: the purchase price of the package is the amount paid to renew the membership packages plus the credit received from season 2020.
  - ii. "Red V is a Part of Me" renewing members who received a 20 per cent discount on 2021 membership renewal: the purchase price of the package is the total amount paid for the 2021 membership package, which included a 20 per cent discount on the "full" package price.
- f. "Core benefits" are valued according to whether the member received a 20 per cent discount on membership, i.e., if they were a "Red V is a Part of Me" renewing member.
  - "March on to 2021" renewing members core benefits are valued as \$50 for an individual membership (adults and concession/juniors) or \$120 for a family membership.
  - ii. "Red V is a Part of Me" renewing members core benefits are valued as \$40 for an individual membership (adults and concession/juniors) or \$96 for a family membership.
  - iii. New 2021 ticketed members core benefits are valued as \$50 for an individual membership (adults and concession/juniors) or \$120 for a family membership.
- 1.5 The \$4.75 handling fee per order will not be credited to season 2022 renewals.
- 1.6 Your credit will be automatically applied to your "reservation" order in preparation for renewal.
- 1.7 Members seeking to make any changes to the membership package being renewed must contact the St George Illawarra Dragons membership team by phone or email to ensure their credit is properly applied. You will not be able to apply your credit to a different product or price type via the online purchase method.
- 1.8 You will not be able to transfer your credit to another member.
- 1.9 You will not be able to apply the credit of one package to multiple membership packages.
- 1.10 You will not be able to apply multiple credits to one package.



- 1.11 You will not be able to apply your credit to a downgraded or lesser value 2022 membership package from your initial 2021 package.
- 1.12 You will be able to apply your credit to an upgraded 2022 membership package from your initial 2021 package.
- 1.13 The balance of any credit cannot be redeemed as cash or applied to any season beyond 2022.
- 1.14 Your credit is not refundable.
- 1.15 You may opt to convert your credit to a tax-deductible donation to support projects of St George Illawarra Rugby League Football Club by completing our Donation Declaration Form prior to 11:59pm Monday, 6 September 2021.
  - a. All members within the same order or membership group must make the same choice regarding their membership credit. This means all members must either keep their credit for 2022 membership renewal or all members must donate their credit.
    - i. A membership group is the Primary Account Holder and all linked Secondary Account Holders.
  - b. Members who donate their credit will be required to pay full price to renew their membership in season 2022.
- 1.16 If your membership was purchased by the part payment method, you will be required to finalise all payments prior to 2022 renewal. Members who have <u>not</u> finalised 2021 payments will forfeit their credit on 2022 renewal.
- 1.17 Members who received a complimentary or companion membership free of charge are not entitled to a credit.
- 1.18 Members who have defaulted on their part payment plans, including members whose debts were forwarded to debt collection, or written off at debt collection, are not entitled to a credit.
- 1.19 Credit amounts by membership package, category and price type:
  - a. Table 1. TOTAL CREDIT DUE TO FULL PRICE MEMBERS

This table applies to members who paid FULL PRICE for their membership package:

- Renewing 2020 members who chose the "March on to 2021" resolution to their 2020 membership and received a credit towards their 2021 membership renewal
- New 2021 ticketed members

TOTAL CREDIT DUE TO FULL PRICE MEMBERS							
Game Entitlement	12 Games	12 Games	6 Games	3 Games	6 Games	3 Games	
Category & Price Type	Platinum	Full Season	Kogarah Pass	3 Game Kogarah Pass	Wollongong Pass	3 Game Wollongong Pass	
Gold Adult	\$215	\$215	\$82	\$82	\$123	\$123	
Silver Adult		\$140	\$56	\$56	\$84	\$84	
Silver Concession/Jnr		\$100	\$36	\$36	\$54	\$54	
Silver Family		\$335	\$118	\$118	\$177	\$177	
Bronze Adult		\$95	\$32	\$32	\$48	\$48	
Bronze Concession/Jnr		\$75	\$26	\$26	\$39	\$39	
Bronze Family		\$190	\$64	\$64	\$96	\$96	
GA Adult		\$80	\$28	\$28	\$42	\$42	
GA Concession/Jnr		\$60	\$18	\$18	\$27	\$27	
GA Family		\$155	\$52	\$52	\$78	\$78	



## b. Table 2. TOTAL CREDIT DUE TO DISCOUNT MEMBERS

This table applies to members who received a 20 per cent discount on their 2021 membership package:

 Renewing 2020 members who chose the "Red V is a Part of Me" resolution to their 2020 membership

TOTAL CREDIT DUE TO DISCOUNT MEMBERS							
Game Entitlement	12 Games	12 Games	6 Games	6 Games			
Category & Price Type	Platinum	Full Season	Kogarah Pass	Wollongong Pass			
Gold Adult	\$170	\$170	\$66	\$99			
Silver Adult		\$115	\$44	\$66			
Silver Concession/Jnr		\$80	\$30	\$45			
Silver Family		\$265	\$94	\$141			
Bronze Adult		\$75	\$26	\$39			
Bronze Concession/Jnr		\$60	\$22	\$33			
Bronze Family		\$155	\$50	\$75			
GA Adult		\$65	\$22	\$33			
GA Concession/Jnr		\$45	\$14	\$21			
GA Family		\$125	\$42	\$63			

## c. Table 3. CREDIT <u>PER GAME\*</u> DUE TO FULL PRICE FLEXI 3 MEMBERS

This table applies to Flexi 3 members who paid FULL PRICE for their membership package:

- Renewing 2020 members who chose the "March on to 2021" resolution to their 2020 membership and received a credit towards their 2021 membership renewal
- New 2021 ticketed members
- \*Total credit for each member depends on how many games the member had attended out of three prior to Round 19.

CREDIT PER UNDELIVERED GAME FULL PRICE FLEXI 3				
Game Entitlement	3 Games			
Category & Price Type	Flexi 3			
Bronze Adult	\$12			
Bronze Concession/Jnr	\$7			
Bronze Family	\$20			
GA Adult	\$7			
GA Concession/Jnr	\$3			
GA Family	\$7			



## Table 4. CREDIT PER GAME\* DUE TO DISCOUNT FLEXI 3 MEMBERS

This table applies to members who received a 20 per cent discount on their 2021 membership package:

- Renewing 2020 members who chose the "Red V is a Part of Me" resolution to their 2020 membership
- \*Total credit for each member depends on how many games the member had attended out of three prior to Round 19.

CREDIT PER UNDELIVERED GAME DISCOUNT FLEXI 3			
Game Entitlement	3 Games		
Category & Price Type	Flexi 3		
Bronze Adult	\$9		
Bronze Concession/Jnr	\$5		
Bronze Family	\$16		
GA Adult	\$5		
GA Concession/Jnr	\$3		
GA Family	\$5		